UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF TEXAS **GALVESTON DIVISION**

Stephanie Sepolio,

Civil Action No.: 3:20-cv-44

Plaintiff,

: **COMPLAINT**

FMA Alliance, LTD,

v.

JURY

Defendant.

For this Complaint, the Plaintiff, Stephanie Sepolio, by undersigned counsel, states as follows:

JURISDICTION

- 1. This action arises out of the Defendant's repeated violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq. ("FDCPA") by the Defendant in their illegal efforts to collect a consumer debt.
 - Supplemental jurisdiction exists pursuant to 28 U.S.C. § 1367. 2.
- 3. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), in that the Defendant transacts business in this District and a substantial portion of the acts giving rise to this action occurred in this District.

PARTIES

- 4. The Plaintiff, Stephanie Sepolio ("Plaintiff"), is an adult individual residing in League City, Texas, and is a "consumer" as the term is defined by 15 U.S.C. § 1692a(3).
- 5. The Defendant, FMA Alliance, LTD ("FMA"), is a Texas business entity with an address of 12339 Cutten Street, Houston, Texas 77066, operating as a collection agency, and is a "debt collector" as the term is defined by 15 U.S.C. § 1692a(6).

ALLEGATIONS APPLICABLE TO ALL COUNTS

A. The Debt

- 6. The Plaintiff allegedly incurred a financial obligation (the "Debt") to an original creditor (the "Creditor").
- 7. The Debt arose from services provided by the Creditor which were primarily for family, personal or household purposes and which meets the definition of a "debt" under 15 U.S.C. § 1692a(5).
- 8. The Debt was purchased, assigned or transferred to FMA for collection, or FMA was employed by the Creditor to collect the Debt.
- 9. The Defendant attempted to collect the Debt and, as such, engaged in "communications" as defined in 15 U.S.C. § 1692a(2).

B. FMA Engages in Harassment and Abusive Tactics

- 10. On or around September 23, 2019, FMA called Plaintiff's neighbor in an attempt to collect the Debt from Plaintiff.
- 11. During a conversation with Plaintiff's neighbor, FMA failed to seek to correct or confirm Plaintiff's location information as allowed by the FDCPA.
- 12. Instead, FMA falsely stated that the neighbor's number was listed as the main number on the account and asked the neighbor to have Plaintiff return a call to FMA.

C. Plaintiff Suffered Actual Damages

- 13. The Plaintiff has suffered and continues to suffer actual damages as a result of the Defendant's unlawful conduct.
- 14. As a direct consequence of the Defendant's acts, practices and conduct, the Plaintiff suffered and continues to suffer from humiliation, anger, anxiety, emotional distress, fear, frustration and embarrassment.

COUNT I

VIOLATIONS OF THE FDCPA 15 U.S.C. § 1692, et seq.

- 15. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 16. The Defendant's conduct violated 15 U.S.C. § 1692b(1) in that Defendant contacted third parties for purposes other than to confirm or correct location information.
- 17. The Defendant's conduct violated 15 U.S.C. § 1692c(b) in that Defendant communicated with individuals other than the Plaintiff, the Plaintiff's attorney, or a credit bureau.
- 18. The Defendant's conduct violated 15 U.S.C. § 1692d in that Defendant engaged in behavior the natural consequence of which was to harass, oppress, or abuse the Plaintiff in connection with the collection of a debt.
- 19. The Defendant's conduct violated 15 U.S.C. § 1692e in that Defendant used false, deceptive, or misleading representation or means in connection with the collection of a debt.
- 20. The Defendant's conduct violated 15 U.S.C. § 1692f in that Defendant used unfair and unconscionable means to collect a debt.
- 21. The foregoing acts and omissions of the Defendant constitute numerous and multiple violations of the FDCPA, including every one of the above-cited provisions.
 - 22. The Plaintiff is entitled to damages as a result of Defendant's violations.

PRAYER FOR RELIEF

WHEREFORE, the Plaintiff prays that judgment be entered against the Defendant:

1. Actual damages pursuant to 15 U.S.C. § 1692k(a)(1) against the Defendant;

- 2. Statutory damages of \$1,000.00 pursuant to 15 U.S.C. § 1692k(a)(2)(A) against the Defendant;
- 3. Costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C.§ 1692k(a)(3) against the Defendant;
- 4. Actual damages from the Defendant for the all damages including emotional distress suffered as a result of the intentional, reckless, and/or negligent FDCPA violations and intentional, reckless, and/or negligent invasions of privacy in an amount to be determined at trial for the Plaintiff;
- 5. Punitive damages; and
- 6. Such other and further relief as may be just and proper.

TRIAL BY JURY DEMANDED ON ALL COUNTS

Dated: February 12, 2020

Respectfully submitted,

By /s/ Jody B. Burton

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